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#### Yoon Soo Park, PhD

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#### Content by sections:

1 Introduction to Basic Psychometrics: Item Analysis & Reliability (Kuan Xing & Yoon Soo Park)

2 Reliability and Real-World Simulation Examples (David Li & Paul Phrampus)

3 More about Reliability – Interrater Reliability: Definition, Misconceptions, and Pitfalls (Kuan Xing & Yoon Soo Park)

4 More about Assessment – Concepts, Reliability, and Item Analysis: Nuts and Bolts (Yoon Soo Park & Kuan Xing)

5 Ten Tips to Improve your Assessment Program (David Li & Paul Phrampus)



#### Thank You!



#### IMSH 2021 Preconference Workshop

# 1. Introduction to basic psychometrics: Item analysis & reliability

Kuan Xing, PhD, & Yoon Soo Park, PhD



## Workshop Objectives:

- -Describe key concepts in item analysis and reliability indices for assessments in simulation;
- -Identify and select appropriate indices for reporting item analysis and reliability in various simulation/assessment scenarios;
- -Understand best-practice guidelines for interpreting and improving assessments based on results from item statistics and reliability indices.

#### Section 1 Outline:

- The basics: Research/scholarship, assessment, & data
- Measurement, reliability, & validity: Concepts
- Item analysis
  - Item difficulty
  - Item discrimination
- Reliability indices
  - Internal consistency

# Research/Scholarship:

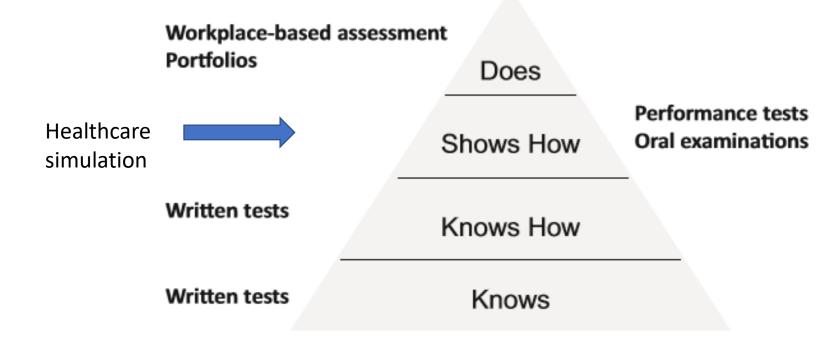
Boyer's definition: 4 types of scholarship –

- Discovery;
- Integration;
- Application;
- Teaching.
- Separate yet overlapping;
- A lot of simulation work/research may fall in type #3 and #4



#### Assessment: Miller's framework

**Assessment**: systematic process to measure or evaluate the characteristics or performance of individuals, programs, or other entities, for purposes of drawing inferences (AERA, APA, &NCME, 2014).





# Data (Level of measurement):

- 4 types of data:
- Nominal (counts): e.g., Gender, Smoker/Non-smoker;
- Ordinal (ordering): e.g., Ranking;
- Interval (same unit): e.g., (Standardized) test score;
- Ratio (w/ absolute 0): e.g., Length or weight.
  - Data type determines analysis type;
  - Study design/planning: better at earlier stage



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#### Measurement, Reliability, & Validity

#### Measurement:

"If something exists, it exists in some amount. If it exists in some amount, then it is capable of being measured."

- -Rene Descartes
- Psychometrics:

theory and technique of (quantitative) psychological measurement;





#### What is reliability? (1)

An example: signal vs. noise;

Eating outdoor: how clearly you can hear your friend's talk

• Reliability: The reliability of an assessment is the extent to which can be relied upon to produce 'true' scores

Observed Score = True Score + Error (Classical Test Theory)

## What is reliability? (2)

- Measure of consistency across occasions or with different sets of equivalent items
- What proportion of the data is useful information rather than random noise?

reliability = 
$$\frac{Signal}{Signal + Noise} = \frac{\sigma_T^2}{\sigma_X^2}$$



#### What is validity? (1)

#### Validity: An argument

 For example: Going to a court; justify for the appropriate use of an assessment tool; you talk about validity

Can I defend the use of the scores from this assessment



To make a **decision** for a given **purpose**?



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#### What is validity? (2)

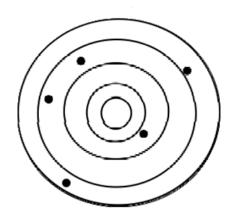
#### Sources of Validity Evidence

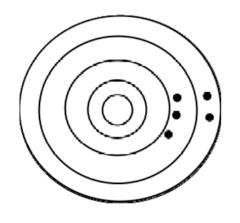
- Content
  - Test content reflected in blueprint and relevance of items
- Response Process
  - Quality of responses from students, observers, or test administration
- Internal Structure
  - Reliability and psychometrics
- Relations to other variables
  - Correlation with scores from other relevant assessments
- Consequences
  - Impact on students/curriculum, passing standards of students

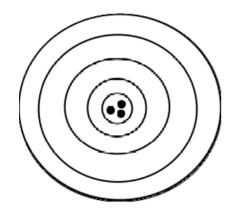


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#### Relationship b/t Reliability and Validity:







Low reliability & validity

High reliability, low validity

High reliability & validity

#### Item Analysis

Are items reliable? Do they measure consistently?

Which items are most difficult to answer correctly?

- What items are easy?
- Are there poor performing items that need to be discarded?



#### Purpose of Item Analysis

- Evaluate the quality of each item
- Rationale: the quality of items determines the quality of test (i.e., reliability & validity)

May suggest ways of improving the measurement of a test

#### Item Difficulty (1)

The proportion of examinees who get a particular item correct

$$p = \frac{number\ correctly\ answering\ the\ item}{number\ taking\ the\ test}$$



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#### Item Difficulty (2)

#### Item Difficulty Level

The percentage of students who answered the item correctly

	High (Difficult)				Medium (Moderate)			Low (Easy)			
	< 45%					≥ 45% AND < 75%			≥ 75%		
	+	+		+	+	+					
0	10	20	30	40	50	60	70	80	90	100	



Item Discrimination (1)

- How well an item discriminates between students of high and low performance
- Item discrimination: Correlation between each item and the total test score (item-total correlation)



#### Item Discrimination (2)

• Range: - 1 ~ + 1;

• Rule of thumb: ≥ .20, good to keep; 0 ~ .20, revise/drop; < 0, drop

ltem	Item discrimination	Evaluation
1	.33	Keep
2	.40	Keep
3	.10	Revise
4	.00	Drop
5	15	Drop



#### Item Discrimination (3)

Item-total correlations are directly related to reliability

Items with higher item-total correlations are more discriminating

Consider: How to use such information in your own setting?

#### Reliability Indices

- Types of reliability
  - Test-retest: same person/tool, different occasions
  - Split-half: halves of a test: equivalent
  - Internal Consistency: structure of assessment tool
  - Rater reliability: consistency b/t raters



#### Internal Consistency Reliability

- If items are measuring the same construct they should elicit similar if not identical responses
- Cronbach's Alpha  $(\alpha)$  is a widely used measure of internal consistency for continuous data
  - .80 to .95 (Excellent)
  - .70 to .80 (Very Good)
  - .60 to .70 (Satisfactory)
  - <.60 (Suspect)</p>



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#### How can we increase reliability?

- Analyze your items
- Increase the number of items

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Miller G. The assessment of clinical skills/competence/performance. *Acad Med.* 1990 Sep;65(9 Suppl):S63-7.

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➤ Next: Section #2 – Reporting reliability: Examples from simulations

# Reliability and Real-World Simulation Examples

David Li (Li Li), MD, Ph.D.

Paul E. Phrampus, MD FSSH

# Reliability in Simulation Based Assessment

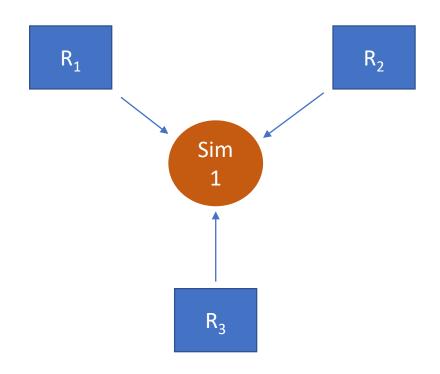
- Why should we care?
  - Research
  - Assessment of Performance
    - Competence

#### Reliability – Real World Examples in Simulation

Rater(s) with Scoring Tool

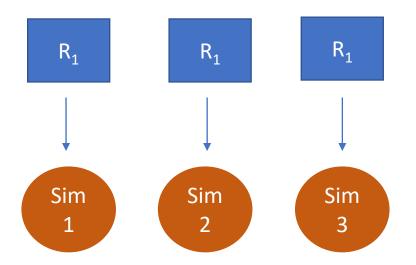
Sim Simulation with Student Being Assessed

#### Reliability – Real World Examples in Simulation



Do all raters come up with a similar score?

#### Reliability – Real World Examples in Simulation



Does rater score the items the same based on similar performance?

#### Factors in Simulation Reliability (RST)



Raters Simulation Tool(s)

### Factors Involving Raters

- Expertise Level
- Training for Particular Assessment Activity (Rater Calibration)
  - Item Definitions
  - Mock Exams
- Fatigue
- Distractions
- Bias

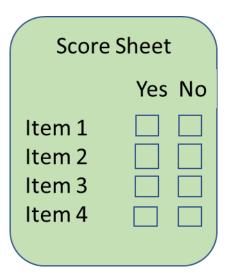
### Factors Involving the **Simulation**

- Scenario Design Factors
  - Equipment Availability
  - Consistency of Simulation Response to Learner Interventions
    - Computerized Simulators
    - Humans
      - Faculty Involvement
      - Standardized People
  - Built in Features to Enhance Assessment Capabilities
- Equipment Failure / Inconsistencies
- Interpretation of What Is Being Simulated
  - Design Artifact

• Equipment with Hole

### Factors Involving **Tools**

- Overall Length
  - How Many Items Can A Rater Assess
- Anchored Definitions (Closely Related to Training of Raters)
- Technology Assistance
  - Automated Data Collection
  - Electronic Checklist
  - Video Review
- When is Data Being Collected
  - During Simulation
  - During Debriefing
  - Post Simulation Assessment



#### Summary

- Many Factors Can Affect Reliability of Assessment Tools Used in Simulations
- Reliability can be affected through three main factors
  - Raters
  - Simulation
  - Tool (Assessment)



#### IMSH 2021 Preconference Workshop

# 3. More about reliability - Interrater reliability: Definition, misconceptions, and pitfalls

Kuan Xing, Ph.D., & Yoon Soo Park, Ph.D.



#### Section 3 Outline

Interrater reliability: Can you measure?

How to measure?

Misconceptions and pitfalls

Quality monitoring



### Rater Challenges





A person with one watch knows what time it is; a person with two watches is never quite sure.

- Robert Brennan



#### Questions to consider...

What rater-related issues have you encountered?

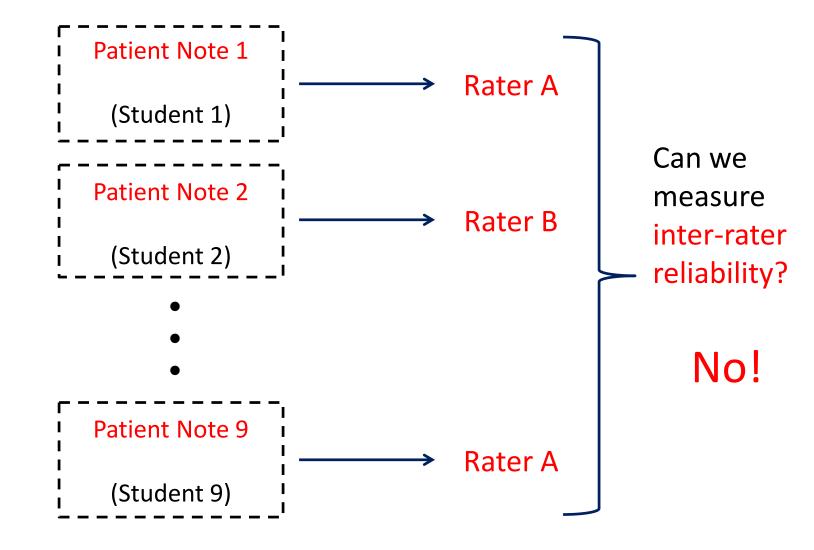
How did you overcome these issues?

When can you measure inter-rater agreement/reliability?



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#### Example 1: Scoring Patient Notes

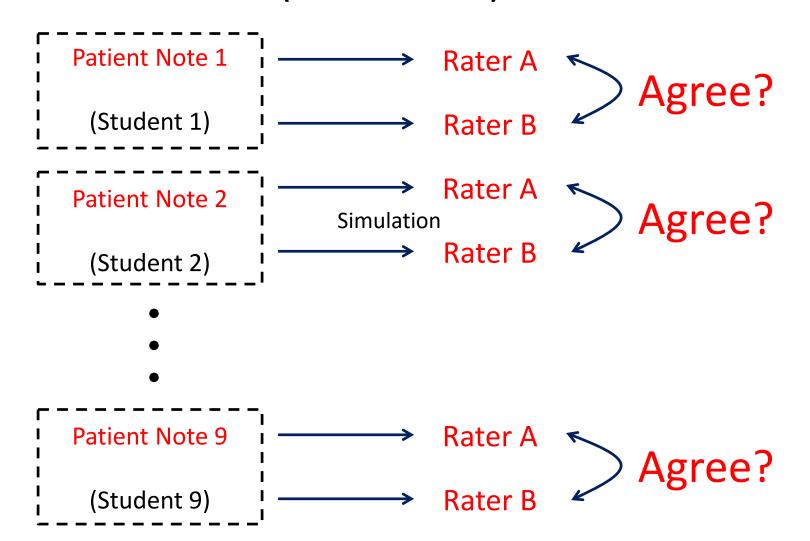




Yes!

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### Example 1: Scoring Patient Notes (continued)





# Example 2: OSCE with 3 stations and 3 different standardized patients

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Station 1: Station 2: Standardized Standardized Patient 1 Patient 2 Station 3: Standardized Patient 3

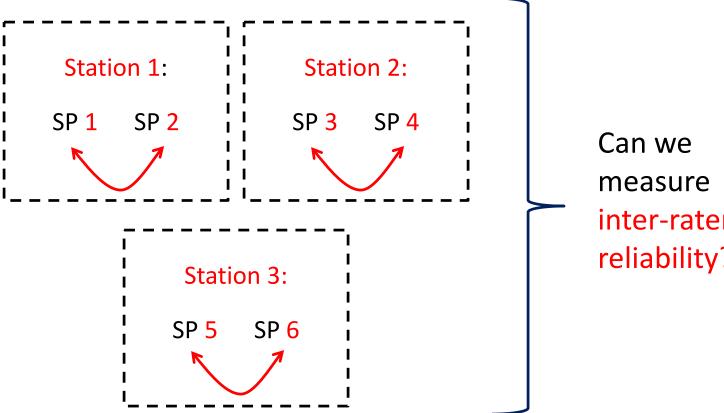
Can we measure inter-rater reliability?

No!



#### Example 2: OSCE with 3 stations and 6 different SPs (2 SPs per station)





inter-rater reliability?

Yes!



#### Overcome these issues?

- Single rater per observation?
- No
- Multiple raters for multiple observations, no doublescoring?
- No
- For a single observation, at least 2 raters (double-scoring)
- Rater design (e.g., fully-crossed, nested)



#### Interrater Reliability

 Definition: the extent to which independent evaluators produce similar ratings in judging the same abilities or characteristics in the same target person or object.

Agreement (between raters)

Consistency vs. accuracy?

(APA Dictionary of Psychology)



# Measures of interrater reliability: Example

July	Station:	Psoriasis	Hyperthyroid	TIA	DVT	Back pain
	Agreement Kappa	72% 0·39	79% 0·58	84% 0·62	74% 0·45	77% 0·32
September	Station:	Psoriasis	Hyperthyroid	TIA	Prostate	Back pain
	Agreement	94%	91%	83%	87%	93%
	Kappa	0.88	0.82	0.67	0.69	0.85
October	Station:	Asthma	Contraception	TIA	Prostate	Back pain
	Agreement	67%	88%	89%	89%	88%
	Kappa	0.26	0.73	0.76	0.74	0.76
November	Station:	Asthma	CVD	Diabetes	Smear	Earache
	Agreement	74%	92%	82%	83%	88%
	Kappa	0.31	0.71	0.61	0.04	0.73

(Singleton et al., 1999)



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### Interrater reliability indices (1)

Exact agreement (EA):

$$\mathsf{EA} = \frac{Number\ of\ concordant\ responses*100\%}{Total\ number\ of\ responses}$$

Kappa:

$$kappa = \frac{Proportion\ observed\ agreement-Proportion\ expected\ change\ agreement}{1-Proportion\ expected\ change\ agreement}$$



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#### Correction for chance? (1)

Inter-rater agreement		Rater 1		
		No	Yes	
Dator 2	No	20	2	
Rater 2	Yes	0	5	

% agreement = 25 / 27 = 92.6%

Kappa = 0.787

Kappa takes into account chance agreement

(Hasnain et al., 2004)



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#### Correction for chance? (2)

Inter-rater agreement		Rater 1		
		No	Yes	
Dator 2	No	25	2	
Rater 2	Yes	0	0	

% agreement = 25 / 27 = 92.6%

Kappa = 0.000

Both Raters 1 and 2 have no agreement for "YES"!



#### Interrater reliability indices (2)

ICC: Intraclass correlation coefficient

$$ICC = \frac{Between\ subjects\ variance}{Between\ subjects\ variance + Within\ subjects\ variance}$$

- was originally applied to the evaluation of differences between interval or ratio variables;
- Applicable for multiple raters' scenario (≥ 3);
- Mathematically equivalent to weighted kappa under certain circumstances



# Scoring Design and Rater Training (Misconceptions/Pitfalls)

- Carefully craft meaningful and clear rubric before scoring
- Most rater training programs focus on rater severity
- Rather, focus should be placed on how well raters discriminate differences between scoring categories!
  - Focusing on discrimination can increase classification by up to 20%



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#### Quality Monitoring (1)

- % Exact
- Kappa
- ICC
- Guidelines for % Exact
  - − 7 pt. scale: ~50% or better
  - 5 pt. scale: 70% or better
  - 4 pt. scale: 80% or better
- Depending on number of scoring categories, guidelines can vary



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#### Quality Monitoring (2)

Guidelines for kappa

-> 0.75: Excellent agreement

− 0.40 − 0.75: Intermediate to Good agreement

- < 0.40: Poor agreement</p>

(Landis & Koch 1977)



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#### Quality Monitoring (3)

#### Guidelines for ICC:

-> 0.75: Excellent agreement

-0.6-0.75: Good agreement

-0.4 - 0.6: Fair agreement

- < 0.4: Poor agreement</p>



### Scoring accuracy vs. Scoring consistency

Raters can be consistent, but not accurate

- Two inaccurate raters can have high agreement and two accurate raters can disagree
  - Hard to know who is right and who is wrong

 Maintain standards for score quality even in the face of challenging score reporting demands



#### References

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Next: Section #4 More about Assessment – Concepts, Reliability, and Item Analysis: Nuts and bolts





### 4. More About Assessment Concepts, Reliability, and Item Analysis: Nuts and Bolts

Yoon Soo Park, PhD Kuan Xing, PhD





#### Example: How is item analysis conducted?

Statistic	Value
Number of Examinees	100
Number of Items	50
Reliability	0.70
•	

Mean Item Difficulty 0.56

Mean Item Discrimination 0.25





Item	Difficulty	Discrimination	Item	Difficulty	Discrimination
1	0.60	0.20	26	0.28	0.12
2	0.46	0.34	27	0.67	0.35
3	0.84	0.27	28	0.32	0.28
4	0.40	0.36	29	0.56	0.17
5	0.83	0.27	30	0.39	0.03
6	0.68	0.32	31	0.62	0.49
7	0.85	-0.01	32	0.47	0.26
8	0.80	0.38	33	0.55	0.38
9	0.35	0.25	34	0.37	0.04
10	0.46	0.39	35	0.57	0.38
11	0.48	0.34	36	0.37	0.30
12	0.48	0.26	37	0.86	0.24
13	0.46	0.34	38	0.61	0.32
14	0.59	0.30	39	0.38	0.01
15	0.59	0.39	40	0.51	0.24
16	0.53	0.39	41	0.44	0.19
17	0.49	0.05	42	0.83	0.37
18	0.41	0.19	43	0.74	0.30
19	0.75	0.06	44	0.33	0.24
20	0.96	0.23	45	0.33	-0.05
21	0.52	0.35	46	0.49	0.29
22	0.49	0.13	47	0.49	0.23
23	0.69	0.41	48	0.35	0.07
24	0.83	0.18	49	0.45	0.44
25	0.54	0.35	50	0.83	0.24



Mean Item Discrimination



0.34

#### Results of Item Analysis

Statistic	Original Data	Best Items Only	Worst Items removed
Number of Items	50	19	35
Reliability	0.70	0.75	0.78
Mean Item Difficulty	0.56	0.58	0.58

0.25

0.43





#### **Item Characteristic Curves**

 A graph of the proportion of examinees getting each item correct, compared to total scores on the test

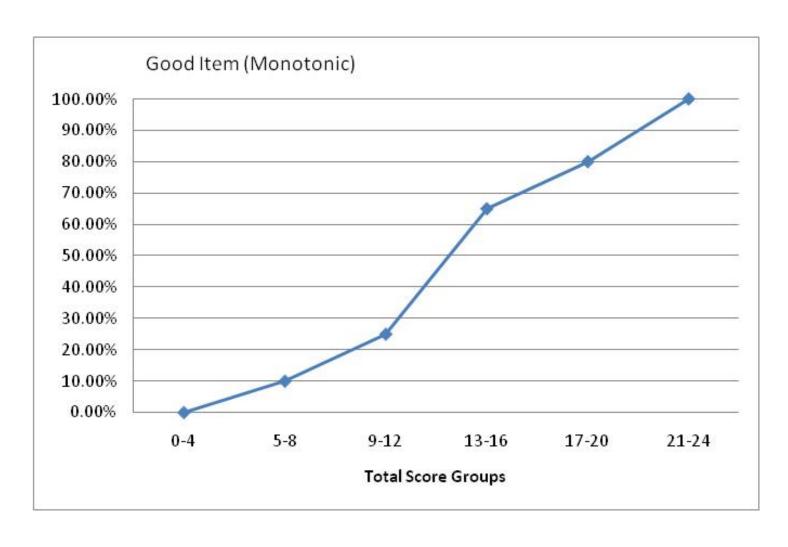
 Ideally, lower test scores → lower proportions of examinees getting a particular item correct

 Ideally, higher test scores → higher proportions of examinees getting a particular item correct





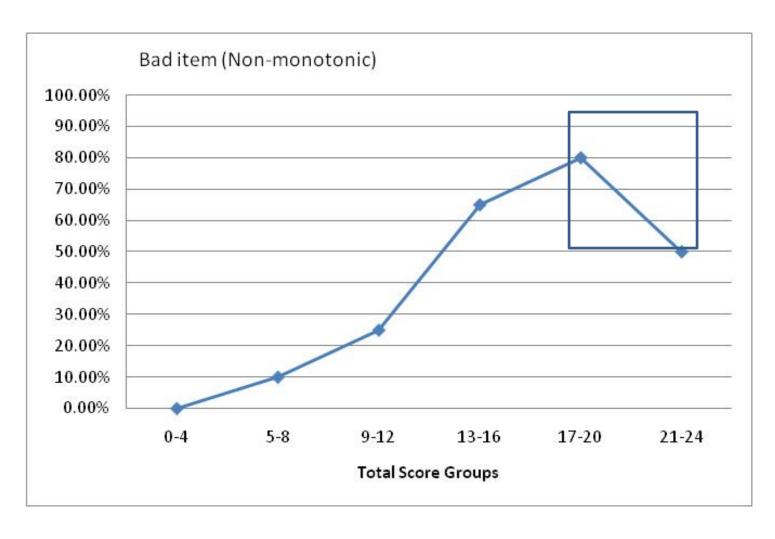
### Item Characteristic Curve: Good item







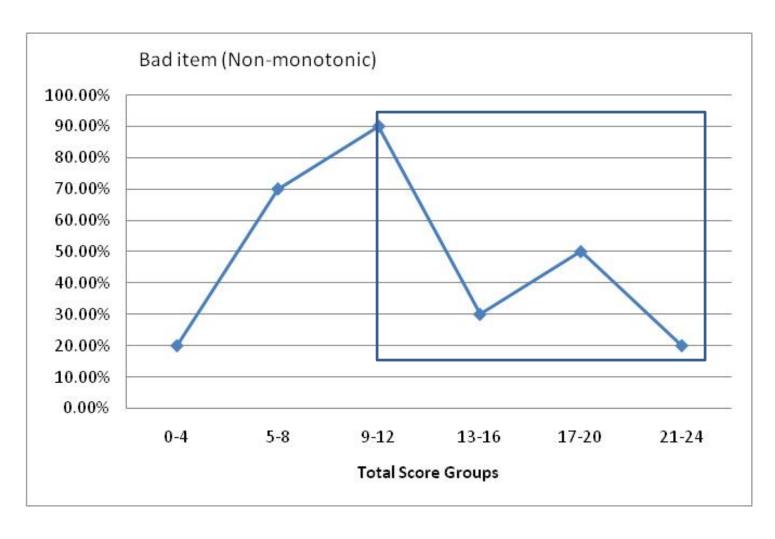
# Item Characteristic Curve: Bad item (1)







# Item Characteristic Curve: Bad item (2)

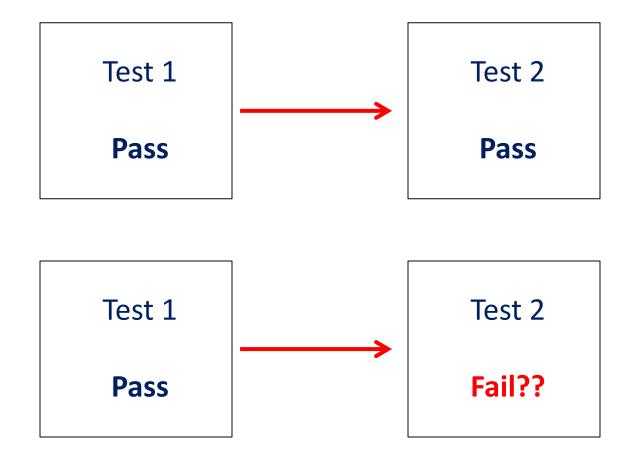






### 1. Check the Reliability of your assessment

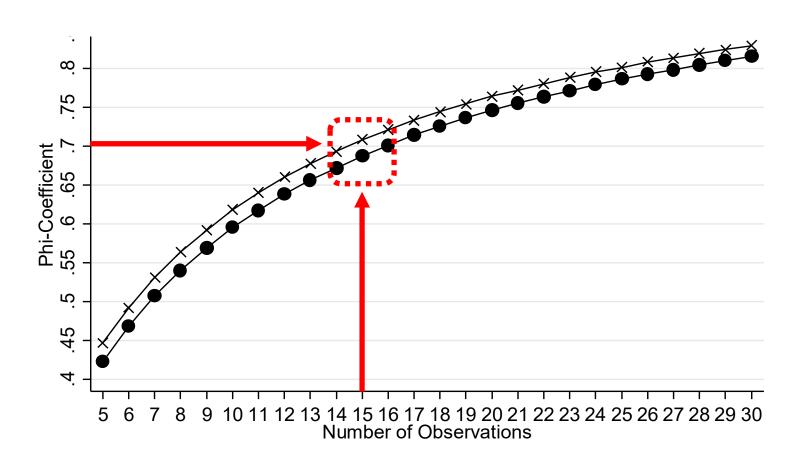
Reliability = Consistency







### 2. ↑ Items and Observations→ Higher Reliability

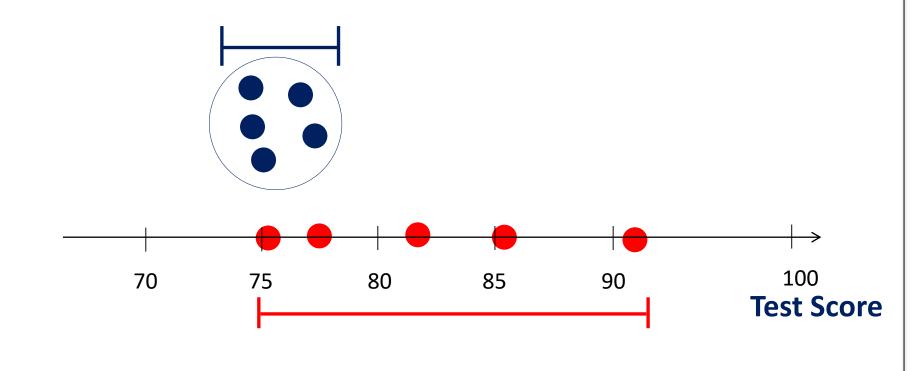






## 3. Can the Assessment Identify High and Low Performing Students?

How well does the assessment discriminate differences of learners?

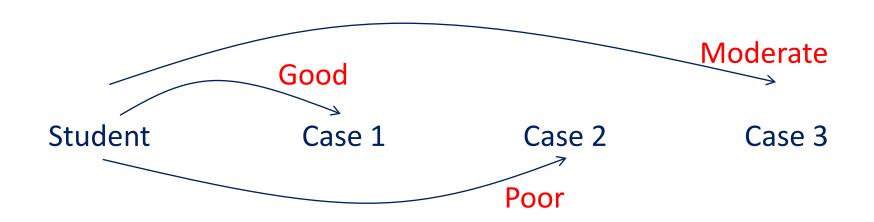






#### 4. Case Specificity

- Difference in student performance by case
  - generally large in medical education studies

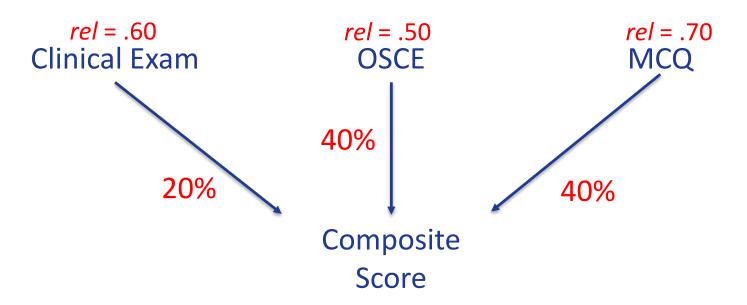






# 5. Gathering information from multiple assessments

Example



Composite score reliability = .75





#### **Implications**

- Assessments based on sampling and structure
  - Consider case specificity
  - Identify clinically discriminating items
- To increase reliability
  - Increase number of items
  - Conduct item analysis
- Maximize variability of learners
- Developing an assessment system

# Top Ten Tips to Improve Your Assessment Program

David Li (Li Li), MD, Ph.D.

Paul E. Phrampus, MD FSSH

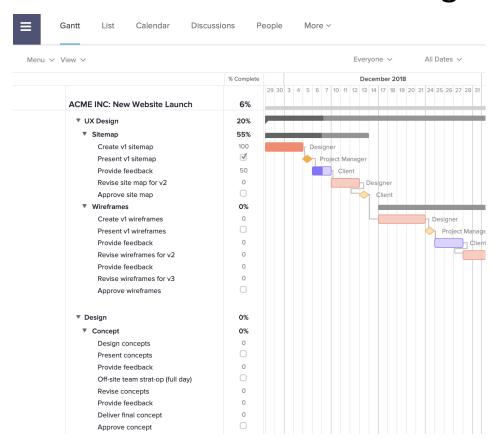
Engage Psychometricians Early



 Develop a Team Interested in Assessment



#### Attention to Detail Planning



- Carefully Plan Assessment Objectives
  - Be careful of Scope Creep



- Budget Time for Rater Training
  - Mock Rating Exams



- Don't Rely Soley on Rater Expertise
  - Difficult to Control Bias



- Plan for Equipment/Data Collection Failures
  - Have Back Up Plans



Acquire Appropriate Technology



Test Your Rating Tool(s)



- Evaluate Feasibility
  - Overall Investment
  - Costs
  - The Assessment Stakes



