

### TAG TEAM SIM in a PREMED BOOTCAMP

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## Introductions

Leslie
Director of the California Health Sciences
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Ralph
Simulation Specialist, Operations





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Simulation Specialist, Mixed Reality





#### **OBJECTIVES FOR TODAY**

- Identify the benefits and components of a Tag Team
   Simulation-based experience with is use in professional communication training.
- 2. Describe the planning process that includes stakeholders, scenario development and standardized patient training.
- 3. Discover ways to us a Tag Team Simulation-based experience and the value of focused debriefing.

# Pre-Med Pathway Boot Camp

Saturdays, September 7, 14, 21 & 28 10:00am – 3:00pm CHSU Campus 45 N. Clovis Ave, Clovis

Exclusively for Central Valley Pre-Med Students FREE Admission and Lunch!

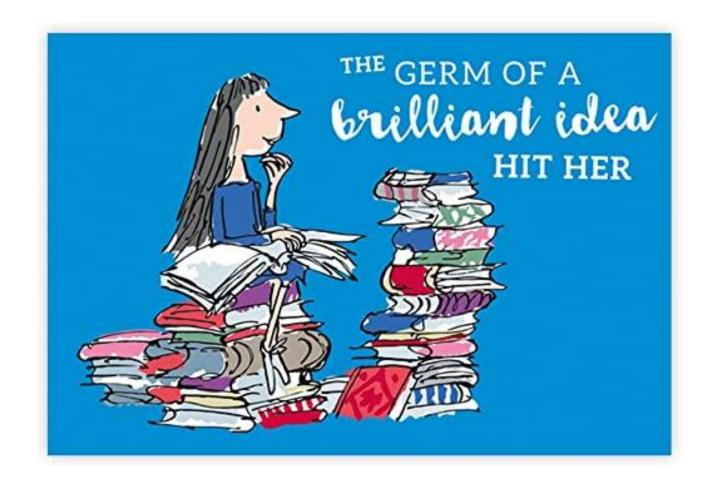


Can you put students in a simulation for the Pre-Med Bootcamp . . .

30 premed students?

On a Saturday?

For one hour!?!



## And an Experience





- Learning from others
- Application of known skills
- Learning new skills
- Safe practice in a difficult conversation
- Reflection
- Critical Thinking
- Listening



- First developed in 2015
- The goal to prepare undergraduate nurses for the workplace
- Focus on safety
- Uses the tenets of Forum Theater
- Second article in 2019

Now successful in other learning situations. . .

## Engages a large group of learners

- The goal to prepare work-ready participants with skills and knowledge
- Focus on effective communication skills
- Can be done in any environment
- Equips participants with assertiveness skills and resilience
- Develops the ability to actively speak up as an advocate in reallife situations
- Immersive



## **PLANNING**

## Questions to Answer

- What is the focus of the simulation?
- How will it tie into medical school?
- What is the location?
- One scenario, two scenarios, three scenarios?
- Who are the primary stakeholders?
- Do they have goals?

- Who are the people to help with this process?
- How can we separate the students into groups?
- Who will be the patient(s)?
- Are props needed?
- What equipment is needed?

## Here Came the Ideas - What If We ....

**Scenario 1** 

**Delivering Bad News** 

**Tag Team Method** 

**Scenario 3** 

**Escalating Conflict** 

Scenario 2

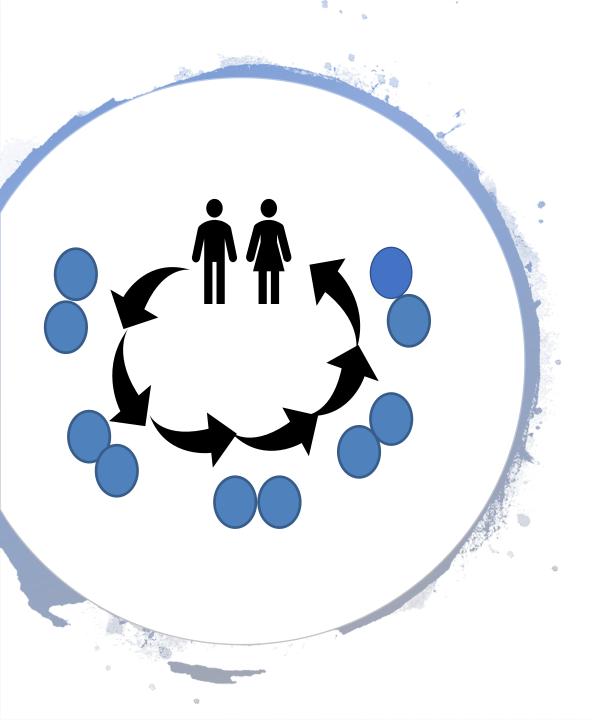
Patient Concern of Infection

#### **FOCUS**

Purpose – provide student experience with effective patient communication

Objectives – At the end of each scenario the student will be able to

- 1. Demonstrate professional communication with a patient and family member in a challenging medical situation.
- 2. Provide a safe environment for the patient, family and self during the interaction.
- 3. Determine one correct action (intervention) showing critical thinking and beginning clinical judgment.



#### **Process**

SPs will be in character the entire time including any time outs called

Patient "report" given by facilitator:

Setting

**Patients** 

History of present situation

**Students**: 3 groups of 10 each

In pairs: Students will do the patient interview

**Timing**: Each pair has 2 minutes – facilitator quietly

announces time, points to next pair

**Cycle**: The next pair picks up where the previous left off Requiring effective listening

**End**: Rotation continues until the last pair has completed the patient interview

## **TIMING**

Room	Patient	Facilitator	Case	
Patient 101	2 SPs (adults)		Escalating Situation over care decision	
Patient 102	2 SPs (adults)		Post C-Section wound infection	
Patient 103	2 SPs (adults)		Delivering difficult news regarding results	
1315 - 1330	First Round			
1330 - 1335	Reset and Rotate Teams			
1335- 1350	Second Round			
1350 - 1355	Reset and Rotate Teams			
1355 – 1410	Third Round			
1410 - 1420	Debrief Room 101 – all students			

#### **PROCEDURE**

O900 Check all supplies and transport to building 45 placing in each room based on scenario Go to building 45 and arrange rooms

**1200 – 1230** SP tune-up with Sim Team

**1230 – 1300** Arrive at building 45 and into designated rooms

**1300 – 1420** Tag Team Simulation and debrief with 3 groups of students

Room #	Patient Situation	Set-Up	Supplies/SP Attire
101	Escalating Situation Involving care decisions	2 chairs Half circle of 10 chairs set in pairs facing the 2 chairs	Casual dress; purse; water bottle Telephone
102	Post C-Section Wound Infection	Patient on gurney, family member standing Half circle of 10 chairs set in pairs facing the gurney	Sheet on gurney; patient in gown (gym ware underneath); casual dress for family member Abdominal dressing (c-section area); yellowed mayonnaise on dressing covering wound
103	Delivering Difficult Results Outcome	2 chairs at a desk Half circle of 10 chairs set in pairs facing the desk	Casual dress Laptop; telephone; pad; pen; Official test results printed



#### **DEBRIEFING**

#### PAAIL

PREVIEW: I'd like to talk about . . .

ADVOCACY 1: I SAW ( or I heard; I noticed . . .)

ADOVCACY 2: I THINK (I'm concerned because;

I think that's great because . . .)

INQUIRY: I WONDER (what you think; how you

see it . . .)?

LISTEN: what was driving the learner's decision?





#### What went well

#### SPs good

- Student did think critically in scenarios
- Pairs did work together and shared conversation
- Clinical situation: gave a few minutes before to plan as a team what to do and say

#### Timing

24 students worked perfect – done early, able to go partially through pairs again

#### Teamwork

- Great timekeeper
- Switching room to room worked with only about 2 minutes passing
- Pre-huddle helped to clarify session

#### **Scenarios**

Good mix

#### Wins

Tied to communication from Team Based Learning morning session

At least half of the 24 students participated in the debrief following the scenarios

## **Lessons Learned**

#### What could be done better

#### Setting

- Needed to add ambient hospital noise
- Physical space lots of furniture
- Consider screens to border setting

#### **Preparation**

- Send scenarios out first of week or sooner to facilitators and SPs
- Follow-up with any questions before the day
- Do a tune-up with SPs prior

#### Plan B

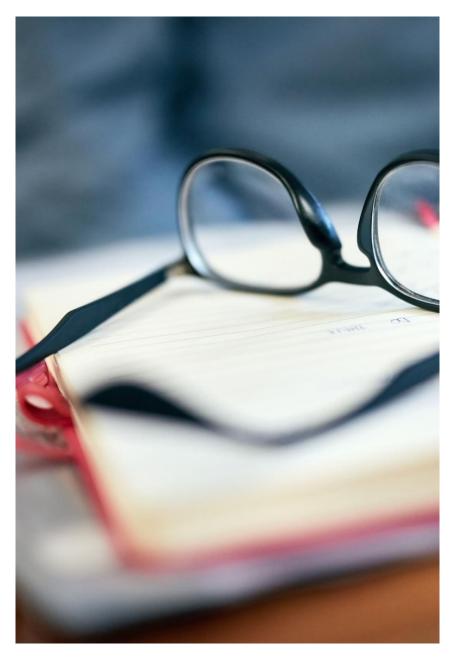
There wasn't one

Get a Plan B on paper

- No shows facilitators
- Equipment not working







#### Simulation Education Training Student Advisor Training Giving Difficult Feedback

**Faculty:** 6 groups – 4 faculty in each group (See spreadsheet)

Each group is assigned a different day and time

**Single Session Time:** 2 hours

**Scenarios: 3** 

Experience 1 1:1 Struggling Student

Experience 2 1:1 Does not like Teamwork or Anything TBL

Experience 3 Tag Team Sim – all in

Bullying Observed by Another Student





#### **Comments from Faculty**

"This helped immensely."

"Can we have more of this?"

"What a great experience, so helpful."





## **Start Planning**

Gather the team

Talk to stakeholders: faculty, directors, etc.

Look for scenarios that could be done as a tag team

- Clinical patient case scenarios
- Therapeutic communication
- Interprofessional communication
- Language barriers
- Code Blue training
- Any skills training

## More Information

- Dwyer TA, Levett-Jones T, Flenady, T, Reid-Searl K, Andersen P, Guinea S, Heaton L, Applegarth J, Goodwin BC. Responding to the unexpected: Tag team patient safety simulation. Clinical Simulation in Nursing 2019;36:8-17.
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Thank you!