Telehealth Simulation to Support the COVID-19 Community Health Nurse Role

#IMSH2021

Simulation: Bringing Learning to Life

Welcome!

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*Nothing to disclose

Background

- Concept-based BSN curriculum

- Integration of primary healthcare simulations

- Then came COVID….

- Transition to virtual clinical learning and primary care telehealth

Simulation Goals/Objectives

Simulation Goals
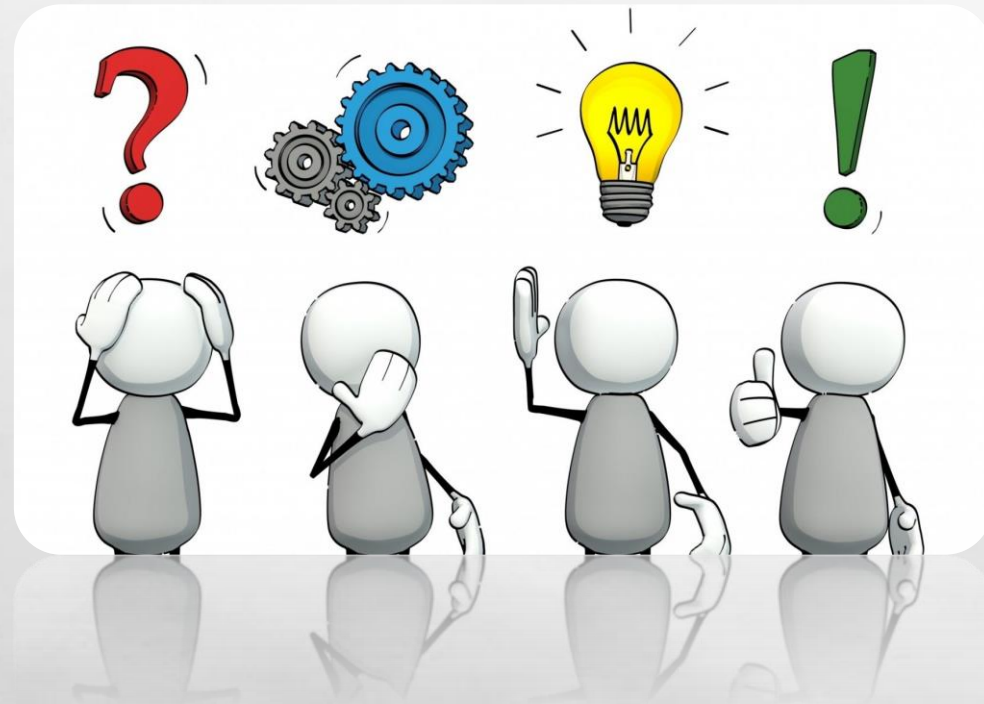
- Support development of assessment and communication techniques necessary for telehealth encounters.

- Help learners prioritize care based on the telehealth encounter.

Scenario Objectives

- Assess client knowledge of self-care.

- Assess safety of the home environment.

- Communicate therapeutically with the patient.

- Communicate appropriately with members of the health care team.

Simulation Design Process

- Adapted NLN scenario (ACE-V)

- Focus of care

- Scripted standardized participant role

- Telehealth approach

Implementation

- Pre-simulation assignment

- SBAR

- Encounter/care planning

- Debrief/reflection

Student Outcomes

Themes

- Differences in nursing care via telephone vs physical assessment

- Discussion of client difficulty following rules- pt autonomy

- Identifying community resources

- Access to health care and health disparities

Results-Debrief

- Video Post Conference
- Care Plan
  - SMART goals

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Conclusions/Recommendations

Conclusions

- Effective learning design

- Challenging interaction

- Positive feedback from students and faculty

Recommendations

- Expand telehealth simulation courses

- Include inter-professional education

Thank You!

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