### ECMO Preparedness During COVID-19 Pandemic: In Situ Simulation System Based Test

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### **Disclosures**

 The authors have no conflict of interest of financial relationships relevant to the content of this presentation

### **Outline**

- Introductions
- Overview of Simulation based Clinical System Test (SbCST)
   Framework
  - Adapted tools utilized for observation, debriefing and reporting
- Children's Mercy Hospital application of SbCST framework to test ECMO cannulation preparedness during COVID-19 pandemic
- Additional examples of SbCST framework application at CMH



### **Objectives**

 Describe a method for testing COVID-19 preparedness during Extracorporeal Membrane Oxygenation (ECMO) cannulation

 Recall the 2 components of the conceptual framework for Simulation based Clinical Systems Testing (SbCST)

 Identify and begin to close the process gaps for ECMO cannulation of a suspected COVID-19 patient



### Introductions

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### **SbCST Framework**

- Coleman et al. described a systematic approach to conduct SbCST in newly built clinical environment
  - Provided documentation and evaluation tools for simulation, with standardized approach
    - Development
    - Implementation
    - Evaluation
  - Described in newly built environment to identify Latent Safety Threats and system inefficiencies prior to patient exposure
  - Suggested additional applications in complex processes ie; ECMO cannulation



### SbCST Framework

- Based upon 10 Evidence-based safe design principles
  - Agency for Healthcare Research and Quality
  - Center for Health Design
    - Control and eliminate sources of infection
    - Minimize environmental hazards
    - Optimize adjacencies
    - Support patient/family involvement in care
    - Ensure standardization
    - Reduce communication breakdown
    - Reduce noise
    - Enhance visibility
    - Reduce staff fatigue
    - Automate where possible



### **SbCST Framework - Domains**

#### Resource Issues

• Personnel, medication, and equipment—whether missing, malfunctioning, or unable to use due to lack of provider familiarity with the device

#### Process/Systems Issues

Process, policies, or procedures that do not work as well as anticipated in the clinical setting

#### Overall Design/Facility Issues

• Facility or space set up concerns that are not conducive to effective, efficient, and safe patient care

#### Clinical Performance Issues

 Cognitive skills, technical skills, or institutional process knowledge of clinical personnel that can be a focus for future simulation-based training

#### Infection Control

Infection control and prevention, ability to limit cross contamination

#### Communication



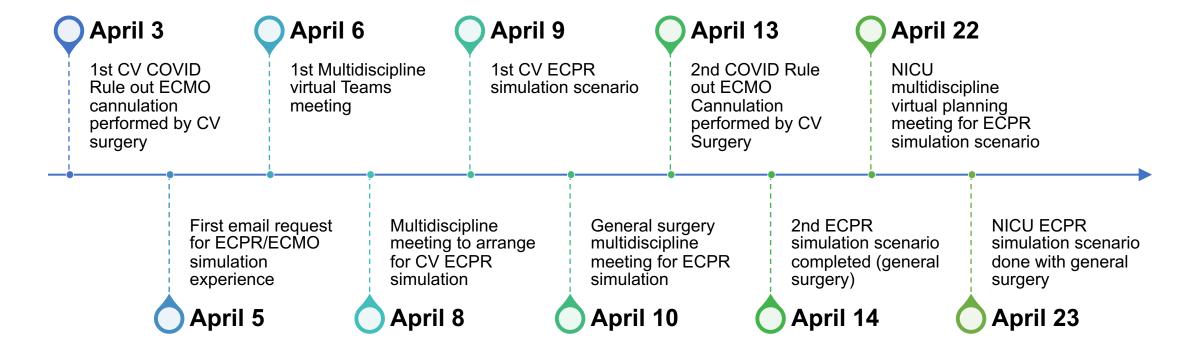
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### Suggested Timeline

Phase	Timeline
Developmental Phase - Stakeholder engagement - Needs assessment - Scenario Development - Simulation Preparation	6-8 months 3-4 months 2-3 months 3 months
Implementation Phase - Testing day preparation - SbCST testing day	1 Week
Evaluation Phase - SbCST testing day - Reporting and follow up	1 day - 1month

# ECMO Cannulation Simulation Program During the Pandemic

### **Compressed Timeline**





### The "How and Why"

- Rapidly changing guidelines and recommendations
- Patient requiring Extracorporeal Cardiopulmonary Resuscitation (ECPR)
- Goals: minimize staff exposure, optimize equipment and supplies inside the room, and determine a better mode of communication to reduce door opening/closing
- In situ simulation deemed the most effective form of process testing
- Utilized washable gowns, re-usable face shields, and staffassigned N95 masks



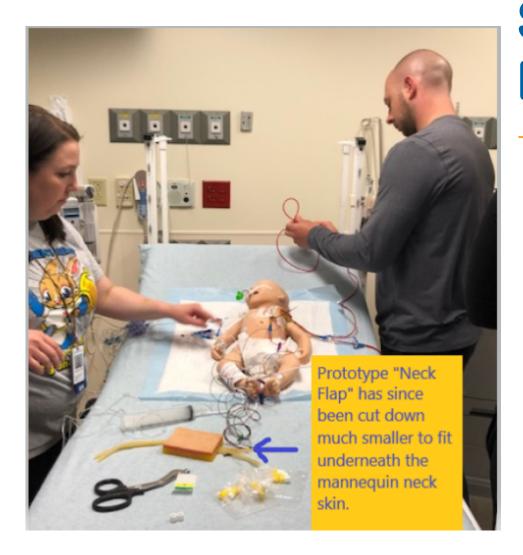
#### Off to the Races...Well Almost

Simulation team identified key stakeholders to begin planning the simulations.

- PICU nursing staff
- PICU intensivist
- PICU fellow
- PICU Respiratory Therapist
- PICU Pharmacist

- Operating Room: RNs (scrub and circulator)
- Surgeon and Surgeon Assistant
- ECMO specialist(s)
- Observers both inside and outside door
- Infection Control & Prevention Representative
- Simulation staff





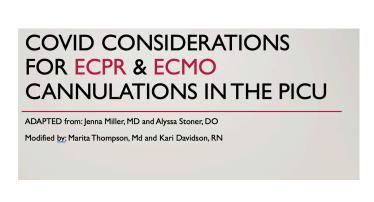
## Scenario Details and Design

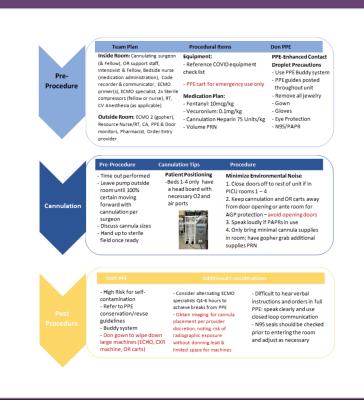
- Use of existing simulation program that includes ECPR and neck cannulation
  - Many details were previously outlined
- A silicone neck "flap" allowed for cannulation
  - Muscle, fascial, skin layers and within it, two rubber vessels that can be cut down for cannula insertion
- Scenario: The existing scenario used in the past was tweaked to include a rule- out COVID-19 patient requiring contact and airborne precautions.

### Scenario Details and Design

- A low fidelity infant mannequin was utilized for the procedure
  - During the scenario a simulation educator operated and performed CPR on a high-fidelity infant mannequin to simulate artifact on the bedside patient monitor
- All supplies and equipment that would be included in this were opened, utilized, and included to capture the highest level of fidelity possible

Ready, Set, GO!!





#### INTRODUCTION

- The following is a guideline for cannulation of suspected COVID or COVID-confirmed patients in the PICU
- Each patient is unique, and some components of the guideline may not be applicable or achievable
- There are some components that can be achieved in all settings such as appropriate use of PPE with an observer or use of a buddy system when donning and doffing PPE

### Work Products and Application to Pre-Briefs



### Footage of NICU Scenario

"1-day old infant transferred to the NICU in respiratory failure requiring escalation of care. He develops Pulmonary Hypertension and deteroriates requiring resuscitation and ultimately ECMO support. The infant has possible COVID 19 exposure from Mom."











### Now...The fun part!





### Video Recap

- Despite a highly trained team
  - COVID added additional level of complexity
  - Multiple LSTs observed during simulation
    - Multiple barriers to communication in and outside of room
    - Various issues with donning and doffing PPE
    - Able to minimize contamination to surgical supplies and equipment
    - Lack of ability to social distance due to clinical setting





			SIMULATION CENTER STAF	F	
Date:			Facilitator: Simulation Technician:		
Phase/Specialty:					
Scenario:					
			PARTICIPANT ROLES :	EMBEDDED	
SCHEDULE	Approximate Start Time	Timeframe		PARTICIPANTS	
Scenario Pre- Brief				OBSERVERS	
Scenario Time					
Move to Classroom					
Debrief					
SCENARIO OUTL	INE		PATIENT BACKGROUND:		
			EQUIPMENT/SUPPLIES:	OPTIONAL SYSTEM	
		cenario		REPS	
	ATIENT STATUS: See s	.cenario			
VITAL SIGNS & P. template	ATIENT STATUS: See s	cenario			

Adapted from Colman et al. Simulation-based clinical systems testing for healthcare spaces: from intake through implementation. Advances in Simulation. (2019) 4:19.

#### Intro to Debrief

We are going to spend the next 45 mins discussing issues with the equipment, with the process, with facilities, and with personnel. We have scribes taking notes so that everyone's observations and ideas are captured. It is very important for our scribes that we have one person talking at a time and no side conversations. Everyone's input is important. At the end, we will open the discussion to cover any observations we missed.

#### SIMULATION PROCESS TESTING GOALS & NOTES

Overall Design/Facility Issues: Facility or space set up concerns that are not conducive to effective, efficient, and safe patient care	Resource accessibility/workflow efficiency: Issues related to personnel, medication, and equipment— whether missing, malfunctioning, or unable to use due to lack of provider familiarity with the device
<b>Process/System Issues</b> : Issues related to process, policies, or procedures that do not work as well as anticipated in the clinical setting	Clinical Performance Issues: related to cognitive skills, technical skills, or institutional process knowledge of clinical personnel that can be a focus for future simulation-based training
Infection Control: issues related to infection control and ability to limit cross contamination	

#### **SCENARIO**

STEP-BY-STEP PROCESS	PROCESS BEING TESTED	OBSERVATION NOTES

Adapted from Colman et al. Simulation-based clinical systems testing for healthcare spaces: from intake through implementation. Advances in Simulation. (2019) 4:19.



#### Children's Mercy \*\*\* Simulation-based Clinical Systems Test (SbCST)

Project:

PRELIMINARY Report of Findings with Failure Modes and Effects Analysis (FMEA)

+1

#### Background/Definitions

High-reliability science is the study of organizations in industries like commercial aviation and nuclear power that operate under hazardous conditions while maintaining safety levels that are far better than those of health care. These organizations have become known as High Reliability Organizations (HROs). Five key principles of organizational safety culture have emerged as drivers of high reliability (Weick & Sutcliffe, 2007):

- Preoccupation with failure
- · Reluctance to simplify observations
- · Sensitivity to front-line operations
- Commitment to resilience
- Deference to expertise

Hospital quality and patient safety departments are increasingly examining the potential of adapting and applying the lessons of HRO science to health care in order to reach levels of quality and safety that are comparable to those of the best high-reliability organizations.

In situ simulation, simulation that is physically integrated into the clinical environment, provides a method to improve teamwork, communication, and patient safety in high-risk patient care areas. It is likely that the most valuable benefits of in situ simulation are related to the identification of latent hazards, knowledge gaps, and opportunities for clinical teams to rehearse infrequent and/or high-risk clinical

Use of Clinical Simulation to Promote High-Reliability in Healthcare

Simulation-based Clinical System Testing (SbCST) is a robust process improvement tool that can be used to proactively test the complex systems (people + physical environment + processes) involved in new patient care settings. By involving front-line personnel in clinical simulations aimed at stressing systems to find potential threats to patient/provider safety (LST – latent safety threats), it applies at least 3 HRO principles: Preoccupation with failure, Reluctance to simplify observations, and Sensitivity to front-line operations.

Failure Modes and Effects Analysis (FMEA) is an established and widely used means of proactively seeking out both latent and active weaknesses and failures in healthcare systems in order to analyze causes, assess risk, and address resolutions (The Joint Commission, 2005). Incorporation of FMEA into patient strategies is required by Joint Commission for hospital accreditation. By adding the optional tool of FMEA Risk Prioritization to the SbCST findings, new hospitals can both prioritize how to address SbCST findings AND meet the Joint Commission requirement before their first accreditation survey.

#### Overview of this SbCST

After meeting with the Children's Mercy ECMO Transport group, the Simulation Center developed a scenario to test the ECMO Transport processes, workflows, resources and space. This is followed by scripted debriefing with leaders and key stakeholders. A total of \*\*\* LSTs were identified. There are \*\* staff (RN, MD/DO, RT, Perfusion and ECMO Team) who participated in the simulation. Specific outcomes and results are outlined in the following section.

2/3/2020 Stoner, adapted from Coleman, et al.

#### **Failure Mode and Effects Analysis Worksheet**

Project Leader(s):

Simulation Lead:

Project Aim/Goal:

Targeted Units/Departments:

Resources, facilities, processes, and/or personnel to be examined:

#### FMEA Scoring Tool:

Risk Priority Number (RPN) is calculated by multiplying Severity score by Probability score. Issues are considered significant priorities if RPN is between 8-16 on scale of 1-16.

	4 - Catastrophic	3 - Major	2 - Moderate	1 - Minor
Severity Categories	Failure could cause death, injury Patient Outcome:  • Death or major permanent loss of function (sensory, motor, physiologic, or intellectual) Visitor Outcome:  • A death; or hospitalization of ≥3 Staff Outcome:  • A death; or hospitalization of ≥3 Equipment/Facility damage: Firer beyond incipient stage; or damages ≥\$250,000	Failure could cause high degree customer dissatisfaction Patient Outcome:  Permanent lessening of bodily functioning (sensory, motor, physiologic, or intellectual); or  Increased length of stay or increased level of care for ≥3 patients Visitor Outcome:  Hospitalization of 1-2 visitors Staff Outcome:  Hospitalization of 1-2 staff; or  ≥ 3 staff experiencing lost time, or restricted duty Equipment/Facility damage:  Damages \$100,000-\$250,000	Failure can be overcome, but there is minor performance loss Patient Outcome:  Increased length of stay or increased level of care for 1-2 patients Visitor Outcome:  Evaluation, treatment of 1-2 visitors Staff Outcome:  Medical expenses, lost time, or restricted duty for 1-2 staff Equipment/Facility damage:  Damages \$10,000-\$100,000; or  Fire, at/smaller than incipient stage	Failure not noticeable to customer, no effect on delivery of service  Patient Outcome:  No injury, nor increased length of stay, nor increased level of care Visitor Outcome:  Evaluated, but no treatment Staff Outcome:  First aid only, no lost time, or restricted duty Equipment/Facility damage:  Damages <\$10,000; or  Loss of utility without adverse patient outcome
Probability Ratings	Frequent Likely to occur immediately or within a short period (may happen several times in 1 year)	Occasional Probably will occur (may happen several times in 1 to 2 years)	Uncommon Possible to occur (may happen sometime in 2 to 5 years)	Remote Unlikely to occur (may happen sometime in 5 to 30 years)

2/3/2020 Stoner, adapted from Coleman, et al.

#### Outcomes and Results

I. Table 1: Potential Latent Safety Threats Identified with FMEA Hazard Scores (RED=Very High Priority 12-16; YELLOW=High Priority 8-11)

Item #	Potential LSTs Identified During Debriefings By Participants and Observers	Severity	Probability	Risk Priority Number	Potential Solutions Identified During Debriefings By Participants and Observers	Steering Team Recommendations (findings discussed 1 day after simulation)	Comments
	Resource Issues (Issues due to lack of provider				and equipment—whether miss	ing, malfunctioning,	or unable to use
1	, i				-		
2					-		
3					-		
4					-		
5					-		
	Process/Systems Issues (Issues related to process, policies, or procedures that do not work as well as anticipated in the clinical setting)						
6	3,				-		
7					-		
8					-		
9					-		
					-		
11					-		

2/3/2020 Stoner, adapted from Coleman, et al.

Item #	Potential LSTs Identified During Debriefings By Participants and Observers	Severity	Probability	Risk Priority Number	Potential Solutions Identified During Debriefings By Participants and Observers	Steering Team Recommendations (findings discussed 1 day after simulation)	Comments		
12					-				
13					-				
	Overall Design/Facility Issues (Facility or space set up concerns that are not conducive to effective, efficient, and safe patient care)								
17					-				
							-		
	Clinical Performance Issues (related to cognitive skills, technical skills, or institutional process knowledge of clinical that can be a focus for future simulation-based training)								
20					-				
	Infection Control: Issues related to infection control and ability to limit cross contamination								
21					-				

2/3/2020 Stoner, adapted from Coleman, et al.

# Examples of Application of the SbCST Framework

- Airway Management in the ED COVID Simulation
- Airway Management in the OR COVID Simulation
- ECMO Transport Scenario



### References

 Colman, N., Doughty, C., Arnold, J. et al. Simulation-based clinical systems testing for healthcare spaces: from intake through implementation. Adv Simul 4, 19 (2019). https://doi.org/10.1186/s41077-019-0108-7

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