



IMSHTM

Society for Simulation in Healthcare

(A) IMSH Terms & Conditions

International Meeting on Simulation in Healthcare (IMSH) (the "Conference") is presented by the Society for Simulation in Healthcare (SSH). By registering for the Conference, you agree to be bound by these terms and conditions. The Society for Simulation in Healthcare reserves the right in its sole discretion to amend these Registration Terms & Conditions. If changes are made, SSH will notify conference registrants through the conference website and registration system.

(B) PAYMENT TERMS & CONDITIONS

- Attendance fees can be paid for by credit or debit card, check, or wire transfer.
- All fees must be paid prior to receiving agenda builder and course access.
- Each attendee has 30 days from the date of registration on the invoice or by January 14, 2022 for the in-person meeting or February 28, 2022 for IMSH Delivers, whichever comes first, to pay the fees. After 30 days the registration will be cancelled, and the registrant must re-register for the conference. If paying by check it can take ten or more business days for checks to be received and processed. You will receive an email confirmation when your check has been processed.
- If you choose to receive an invoice, it will be sent electronically only.
- Payment queries or cancellation requests should be directed to admin@ssih.org.
- All cancellation/refund requests must be received at admin@ssih.org by 5:00 PM Eastern December 30, 2021. No cancellations or refunds after December 30, 2021.

(C) Accommodations

Accommodation costs are not included in the Conference registration fee. Please book your hotel room through the housing link on the registration page in order to secure the IMSH 2022 special rates. Do not book directly with the Conference hotel.

(D) Attendee Cancellation policy

Registrations must be cancelled in writing for the refund of any registration fees paid. Cancellations for the Conference must be received in writing no later than 5:00pm (EST) on Thursday, December 30, 2021.

- On or before Thursday, December 30, 2021: Full refund minus a \$200.00 per person processing fee.



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- The processing fee will be waived if the cancellation notice is received within 10 business days of original purchase. (If fewer than 10 business days remain between the date of purchase and the cut-off date, the cut-off date shall serve as the last day to submit a cancellation request)
- No other exceptions will be made for processing fee waivers. While we understand that illness and other unforeseen personal hardships do occur, unfortunately, and without exception, refunds will not be made for requests received after Thursday, December 30, 2021, 5PM EST.
- Thursday, December 30, 2021 5:00 PM EST or later: No refund
- Cancellations are not confirmed until confirmed in writing from SSH.
- Refunds will not be processed until after IMSH concludes.
- Registrations are non-transferable. Each registration must be made in the individual's name that will attend the conference.
- SSH will not cancel hotel reservations. The registrant is responsible for notifying the hotel and cancelling their accommodations.
- Registrants who fail to attend the Conference are ineligible for a refund of any registration fees if they do not notify SSH in writing to admin@ssih.org by Thursday, December 30, 2021.
- In the event that SSH cannot hold an in-person meeting due to federal, state, local or facility conditions or restrictions, the following applies:
 - Registrant may transfer registration to IMSH 2022 Delivers
 - Registrant may transfer registration to IMSH 2023 in Orlando
 - Registrant may cancel registration (cancellation fee applies)

*If there is a difference in registration fees, refunds will be applied minus any applicable wire transfer fees.

(E) Changes to the Agenda

- SSH reserves the right, in its sole discretion, to make changes to the Conference program. Every effort will be made to keep presentations and speakers as represented. However, unforeseen circumstances may result in the substitution of presentation topic(s) speaker(s), or event(s).
- In the event the Conference must be cancelled or changed, SSH is not liable to Registrants for any damages, losses, costs, or other liability, including but not limited to transportation, visa application, or accommodation costs. SSH is not liable to attendees for any costs, fees, expenses, damages, or other liability relating to changes to the Conference, including but not limited to date, content, speakers or venue.
- In the event an IMSH pre-conference, immersive course, or other paid session must be cancelled, attendees for that course will be notified and given the option to select a different course option,



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based on availability. If a satisfactory course alternative is not available, SSH will refund the registration fee for the course after IMSH has concluded. No refunds will be issued prior to the event. SSH is not liable for the reimbursement of attendee expenses incurred regarding an IMSH pre-conference and immersive course.

(F) Participation and Behavior

Conference attendees are expected to behave professionally. Use of obscene language, abusive behavior, or threatening behavior directed to any other Conference attendee, staff and SSH vendors is not conducive to a business environment and individuals exhibiting such behavior may be ejected from the Conference. There will be no refund of any portion of registration or other fees paid.

(G) Age Restrictions for the Exhibit Hall

Ages twelve through seventeen are allowed on the Exhibit Hall floor during exhibit hours only and only with a parent or chaperone who is a registered IMSH attendee; children under twelve will not be granted access at any time. Youth must be appropriately supervised by their chaperone at all times. A student ID or some other proof of age is required. A one-day pass for this age group to enter the Exhibit Hall must be purchased at the Registration Desk. This pass does include lunch in the Exhibit Hall. Purchase of this pass is consent for the minor to enter the Exhibit Hall and is acknowledgement that there may be graphic displays or other content that may not be suitable for a minor. The designated parent or chaperone agrees to assume all risk of injury, loss, or harm that may be incurred or suffered by the parent, chaperone, or the minor(s) accompanied by them that occurs on the Exhibit Hall floor.

(H) Personal Property

SSH is not liable to any Attendee for loss or damage to personal property.

(I) Refusal of Registration and/or Admission

SSH reserves the right and sole discretion to refuse admission to, or eject from the Conference virtual platform, any person. You agree to comply with all reasonable instructions issued by SSH or their delegates.

(J) Recording

All unauthorized photography and the recording or transmitting of audio or visual material, data or information is expressly prohibited on the grounds of the conference and the conference online



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platforms. These areas include but are not limited to the exhibit hall, plenary sessions, educational sessions, and presentations.

(K) Release

SSH may film, photograph or audio record portions of the Conference. These recordings may be archived and used for educational and commercial purposes. By attending, Registrant consents to SSH's global and perpetual use of his or her name, photograph, recorded voice and statements ("Information") in whole or in part, in all media and/or distribution formats, now known and hereafter developed for any lawful purpose, including but not limited to marketing, advertising, publicity, educational, sales, trade, and promotional purposes, with no right of approval and no right to compensation. Registrant releases and discharges SSH from and against any and all claims, damages, costs and/or other liability arising from or relating to use of the Information. SSH shall be the exclusive owner of any and all rights, title and interest, including, without limitation, copyright, electronic and distribution rights, in and to any materials containing the Information created by or on behalf of SSH, in any form.

(L) Substitution policy

Registrations are non-transferable.

(M) Transport

SSH does not provide any shuttle service between the airport and Conference hotel. All attendees are responsible for their own transportation.

(N) Travel

Travel is not included in the Conference fee. It is the responsibility of each attendee to make their way to the Conference venue in adequate time. The Conference organizers are not liable for any delays or non-attendance resulting from delayed or suspended transportation.

(O) Visas

SSH is not responsible for unissued visas. Anyone unable to get a visa is eligible for a refund of registration fees in accordance with our standard Cancellation policy.



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(P) COVID-19 Liability Waiver and Release of Claims

COVID-19 SAFETY INFORMATION:

While participating in events held or sponsored by the Society for Simulation in Healthcare, Inc., (“SSH”), consistent with CDC recommendations, participants are encouraged to follow all recommended guidelines to reduce the risks of exposure to COVID-19. SSH will abide by all federal, state, and local guidelines to reduce the spread of COVID-19. However, SSH cannot guarantee that its participants, volunteers, partners, or others in attendance will not become infected with COVID-19.

DUTY TO SELF-MONITOR:

Participants and volunteers agree to self-monitor for signs and symptoms of COVID-19 (symptoms typically include fever, cough, and shortness of breath) and, contact SSH at admin@ssih.org if he/she experiences symptoms of COVID-19 within 14 days after participating or volunteering with SSH. All participants should refrain from attending an SSH event if they have been diagnosed with or have symptoms associated with COVID-19 within 14 days of event.

LIABILITY WAIVER AND RELEASE OF CLAIMS:

I acknowledge that I derive personal satisfaction and a benefit by virtue of my participation and/or voluntarism with SSH, and I willingly engage in SSH events and/or other activities (the “Activity”).

RELEASE AND WAIVER. I HEREBY RELEASE, WAIVE AND FOREVER DISCHARGE ANY AND ALL LIABILITY, CLAIMS, AND DEMANDS OF WHATEVER KIND OR NATURE AGAINST THE SOCIETY FOR SIMULATION IN HEALTHCARE AND ITS AFFILIATED PARTNERS AND SPONSORS, INCLUDING IN EACH CASE, WITHOUT LIMITATION, THEIR DIRECTORS, OFFICERS, EMPLOYEES, VOLUNTEERS, AND AGENTS (THE “RELEASED PARTIES”), EITHER IN LAW OR IN EQUITY, TO THE FULLEST EXTENT PERMISSIBLE BY LAW, INCLUDING BUT NOT LIMITED TO DAMAGES OR LOSSES CAUSED BY THE NEGLIGENCE, FAULT OR CONDUCT OF ANY KIND ON THE PART OF THE RELEASED PARTIES, INCLUDING BUT NOT LIMITED TO DEATH, BODILY INJURY, ILLNESS, ECONOMIC LOSS OR OUT OF POCKET EXPENSES, OR LOSS OR DAMAGE TO PROPERTY, WHICH I, MY HEIRS, ASSIGNEES, NEXT OF KIN AND/OR LEGALLY APPOINTED OR DESIGNATED REPRESENTATIVES, MAY HAVE OR WHICH MAY HEREINAFTER ACCRUE ON MY BEHALF, WHICH ARISE OR MAY HEREAFTER ARISE FROM MY PARTICIPATION WITH THE ACTIVITY.

ASSUMPTION OF THE RISK. I acknowledge and understand the following:

1. Participation includes possible exposure to and illness from infectious diseases including but not limited to COVID-19. While particular rules and personal discipline may reduce this risk, the risk of



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serious illness and death does exist;

2. I knowingly and freely assume all such risks related to illness and infectious diseases, such as COVID-19, even if arising from the negligence or fault of the Released Parties; and
3. I hereby knowingly assume the risk of injury, harm and loss associated with the Activity, including any injury, harm and loss caused by the negligence, fault or conduct of any kind on the part of the Released Parties.

MEDICAL ACKNOWLEDGMENT AND RELEASE.

As a participant, volunteer, or attendee, You recognize that your participation, involvement and/or attendance at any Society for Simulation in Healthcare event or activity (“Activity”) is voluntary and may result in personal injury (including death) and/or property damage. By attending, observing or participating in the Activity, You acknowledge and assume all risks and dangers associated with your participation and/or attendance at the Activity, and You agree that: (a) the Society for Simulation in Healthcare (b) the property or site owner of the Activity, and (c) all past, present and future affiliates, successors, assigns, employees, volunteers, vendors, partners, directors, and officers, of such entities (subsections (a) through (c), collectively, the "Released Parties"), will not be responsible for any personal injury (including death), property damage, or other loss suffered as a result of your participation in, attendance at, and/or observation of the Activity, regardless if any such injuries or losses are caused by the negligence of any of the Released Parties (collectively, the "Released Claims"). BY ATTENDING AND/OR PARTICIPATING IN THE ACTIVITY, YOU ARE DEEMED TO HAVE GIVEN A FULL RELEASE OF LIABILITY TO THE RELEASED PARTIES TO THE FULLEST EXTENT PERMITTED BY LAW.

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